

Evergreen Shipping Agency(India) Pvt. Ltd.

Procedure for obtaining DO during COVID period

1. Consignee/CHA may submit SCANNED copy of OB/L (front & reverse both sides with proper endorsements). Line will assist to release DO basis SCAN Copy on case-to-case basis approval. LOI and request letter is required. The consignee / CHA shall submit the OB/L for such cases after lock-down is revoked by Govt. of India.
2. If Original BL or scanned copies are not available, DO can be issued in following cases:
 - a) the consignee submits a B/G + LOI (200% of cargo value) OR
 - b) the consignee submits a S/Deposit through NEFT/RTGSBG/ SD shall be returned back after the OB/L are received.
3. If scanned copy of OB/L can't satisfy inbuilt check-points of B/L resulting in doubt about authenticity of the OB/L, then either hard copies or Bank Guarantee with 200% of cargo valued will be required for D/O issuance.
4. As regards to OB/L issuance for Exports, we propose to Customers to opt for B/L issuance and e-mail release process w/o printing of OB/L so as to effect delivery at the Port of Discharge instantly.
5. For SWBL, we accept SCAN copies and LOI form the original consignee to release eD/O.
6. The POL who have done email release, EGI issues eD/O by taking consignee's letter for release.