

It has been brought to our notice by the INSA that some vessels are not able to discharge their garbage as per their convenience. Even though we have record of hundreds of vessels disposing of their garbage through the systems laid down at Haldia Dock Complex and no complaint has been received from anyone yet in the last five years. The procedure for disposal of garbage is being placed below. Garbage will be collected by Haldia Municipality as per the following timings :-

| Sl. No. | Berth/Jetties | Time |
|---------|------------------------|----------------------|
| 1 | HOJ - 1 | 6.30 AM TO 6.45 AM |
| 2 | HOJ - 2 | 6.45 AM TO 7.00 AM |
| 3 | TUG JETTY(inside Dock) | 7.00 AM TO 7.15 AM |
| 4 | BERTH – 2 | 7.25 AM TO 7.40 AM |
| 5 | BERTH – 3 | 7.40 AM TO 7.55 AM |
| 6 | BERTH – 4 | 7.55 AM TO 8.10 AM |
| 7 | BERTH – 4A | 8.10 AM TO 8.25 AM |
| 8 | BERTH – 4B | 8.25 AM TO 8.40 AM |
| 9 | BERTH – 5 | 8.40 AM TO 8.55 AM |
| 10 | BERTH – 6 | 8.55 AM TO 9.10 AM |
| 11 | BERTH – 7 | 9.10 AM TO 9.25 AM |
| 12 | BERTH – 8 | 9.25 AM TO 9.40 AM |
| 13 | BERTH – 9 | 9.40 AM TO 9.55 AM |
| 14 | BERTH – 10 | 9.55 AM TO 10.10 AM |
| 15 | BERTH – 11 | 10.10 AM TO 10.25 AM |
| 16 | BERTH – 12 | 10.25 AM TO 10.40 AM |
| 17 | BERTH – 13 | 10.40 AM TO 10.55 AM |
| 18 | HOJ - 3 | 11.20 AM TO 11.40 AM |

Any vessel having difficulty may send an e-mail to Manager (M.O.) on the following ID for intervention :-
Sudeepgupta58@gmail.com

Any complaint of non-collection may also be indicated to the same ID with a copy to the General Manager (Marine) at atgmmarinehdc@gmail.com . Any requirement regarding disposal of sewage noxious liquid substances, expired medicines and expired pyrotechnics may be brought to the notice of Manager (M.O.) at least three days before arrival, who would make the necessary arrangement for disposal of the above. You are requested to note that the standard charge for disposal of garbage does not cover these items. For oily waste, a service provider has been appointed. Ships are requested to get in touch with their agents who would make arrangement for disposal of oily waste. It may be noted that oily wastes also do not fall under the category of garbage.