

**Clause 4(1)(b)(vii)**  
**Interface with public/customer**

For interaction with members of the public including port users, the port has constituted the following groups :-

**CUSTOMER RELATION CELL**

Sl.No.	Name & Designation	Department	PHONE	
			Office	Residence
1.	Shri Pranab. Bhattacharya, Docks Manager (Officer-in-charge of the CRC)	Traffic, KoPT	91-33-24397259 Direct 91-33-24390566 Extn 367 98311 21963 (M)	91-33-2448 8999
2.	Shri G. Chakraborty, Asstt. Container Terminal Manager	Traffic, KoPT	91-33-24390566 Extn 241 Mobile : 94330 66007	91-33-2431 2915
3.	Shri A. Ahmed, Dy. Harbour Master(Port)	Marine, KoPT	91-33-24390566 Extn 430 91-33-24391730	91-33-2448 4624
4.	Shri S. Mukherjee, Supt. of Collection	Finance, KoPT	91-33-2439 7633 Direct 91-33- 24390566 Extn 231	91-33-2557 4797
5.	Shri S. Mukherjee, Sr.Ex.Engr(Mech)	Mech. Engg, KoPT	91-33- 24390566 Extn 383	91-33-2334 8261
6.	Shri G. Mondal, Executive Engineer,	Civil Engg., KoPT	91-33-2439 7079 Direct 91-33-24390566 Extn 353	
7.	Shri H.S. Roy, Asstt. Adm Officer	CDLB	91-33-2459 7129	
8.	Shri J.P. Goswami, Adl. Commissioner	Customs	91-33-2220 4197	91-33-2472 4671
9.	Shri B.K. Pattanayak, Asstt. Commandant	CISF	91-33-24390566 Extn 262	91-33-2448 0194
10.	Shri D.N. Baran, O.C.SSPD	POLICE	91-33-24093112	
11.	Dr. D. Chattopadhyay, CMO	PHO	91-33-22230178	
12.	Shri A.K. Sahu, DOM/Sealdah	E.Railway	91-33-23501100 91-33-23509992	

**MARKETING GROUP**

<b>Sl.No.</b>	<b>Name &amp; Designation</b>	<b>Department</b>	<b>PHONE</b>	
			<b>Office</b>	<b>Residence</b>
1.	Shri U. Sinha, Traffic Manager & Convener	Traffic	91-33-24392926 98312 01970 (M)	91-33- 23591504
2.	Shri S. K. Mondal, Director (P&R) & Member	Planning	(91-033) 2230- 3058 98362-98615 (M)	91-33- 24484674
3.	Shri A. K. Mukherjee, Officer on Special Duty, Member	Administration	91-33-22302045 98314 85453 (M)	91-33- 24964808
4.	Shri G. Gupta, Suptd. (Container Terminal) & Member	Traffic	91-33-24390566/ Extn. 242 98312 01967 (M)	91-33- 23374029