



## **CITIZEN-CENTRIC ADMINISTRATION : STANDING NOTICE FOR ALL CITIZENS**

Pursuant to the recommendations in the 12<sup>th</sup> Report of the Second ARC, a CITIZEN CENTRIC CORE COMMITTEE was formed in November 2009 for the following purpose:

(1) to obtain feedback from the user bodies/citizens as identified in the Citizens' Charter to work out one or more specific line of action (2) on the basis of (1) above, to propose ways of regular monitoring and evaluating (3) to suggest ways and means of increasing transparency and interactivity for better protection of consumer interests, in accordance with the broad recommendations made under paragraph 10.1.9, 10.4.4 and 8.3.3 (b) of the report of the Second Administrative Reforms Committee .

Any citizen of India using the services of this port or directly or indirectly affected by the services of the port is welcome to submit a feedback (in English or Hindi) to any of the following Members of the Committee by mail, email. FAX or by hand.

i) Shri Ashim Kumar Mukhopadhyay , Secretary IC and Head of the Committee , 15 Strand Road, Kol-1. ( FAX : 22304901/email : [osd@kopt.in](mailto:osd@kopt.in) )

ii) Shri Gautam Chakraborti, Supdt. General , Traffic Dept and Convener of the Committee , Subhash Bhavan ( 3 Floor) , 40 Circular Garden Reach Road , Kolkata 700043 (Fax 03324392647 /email [gch@kopt.in](mailto:gch@kopt.in)).

iii) Capt Rajesh Ranjan Srivastava , Dy DMD -II (15 Strand Road, Kol-1. ( FAX : 22304901/email : [rajesh@kopt.in](mailto:rajesh@kopt.in))

iii) Sm Purba Mondol , Dy Land Manager (15 Strand Road, Kol-1. ( FAX : 22304901 )

( Gautam Chakraborti )  
Convenor  
Citizen-centric Core Committee